

El Cerrito Police Department
Response Times
From 1995

	Priority 1		Priority 2		Priority 3		Priority 4		Priority 5	
	Number of Calls	Average Response Time	Number of Calls	Average Response Time	Number of Calls	Average Response Time	Number of Calls	Average Response Time	Number of Calls	Average Response Time
1995	230	3.68	6,633	4.43	3,304	14.13	3,699	26.58	4,393	4.30
1996	228	3.32	6,946	3.25	3,114	12.18	3,627	21.03	4,525	19.33
1997	225	4.72	8,772	3.15	3,470	11.30	4,078	20.15	4,425	31.83
1998	206	3.51	9,693	2.46	3,453	9.80	3,978	18.13	3,863	13.14
1999	201	3.23	8,691	2.63	3,175	10.39	3,673	16.70	2,809	16.48
2000	214	3.93	7,171	3.25	3,097	9.77	3,866	17.46	2,197	15.02
2001	180	3.51	6,702	3.19	3,231	10.25	4,693	17.45	1,754	16.60
2002	183	3.64	9,675	3.02	3,737	9.00	5,516	16.16	2,589	12.14
2003	292	6.41	5,806	9.32	3,130	13.14	3,808	26.76	806	0.07
2004	217	6.37	3,662	9.05	2,580	10.87	2,718	23.30	1,232	0.60
2005	228	4.91	4,114	10.10	2,459	13.74	2,918	22.02	1,206	0.38
2006	207	4.91	4,330	8.67	2,972	11.57	3,075	21.71	2,057	0.38
2007	195	5.49	4,239	8.04	3,859	9.05	2,895	17.47	2,345	0.22
2008	181	4.24	3,473	7.30	4,926	6.83	2,688	16.02	3,616	0.04
Through August '09	141	4.60	2,238	6.78	3,192	5.50	1,559	14.80	2,540	0.08
Total:	2,611	5.11	82,195	6.51	37,722	12.12	45,649	22.75	31,856	10.05
Response Times: Are calculated by when the call is received by dispatch and when the first unit arrives										
Priority 1 -	Incidents that require an immediate police response in order to preserve life or where an immediate response would be essential to apprehend a felony suspect when a felony is less than 5 minutes old. A Priority 1 incident requires an <u>immediate broadcast and response</u> and may require a Code 33.									
Priority 2 -	Incidents that require an immediate police response that are less than 15 minutes old, where the need to apprehend suspects is great or where apprehension would be imminent. This would also include misdemeanor property crimes. Priority 2 details may be held up to 15 minutes. A Priority 2 incident requires an <u>immediate broadcast and/or response by any available unit</u> .									
Priority 3 -	Incidents that require a police response in a timely manner, where there is no immediate or expected threat to the safety of responding officers or the public. Priority 3 incidents require a timely response of 30 minutes or less of any available unit. If 30 minutes elapse without the detail being dispatched, dispatch will <u>make a call back</u> to the reporting party.									
Priority 4 -	Incident reports that require police contact in a timely manner. Priority 4 incidents require contact within 1 hour. If the time limit expires without the call being dispatched, dispatch will <u>make a call back</u> to the reporting party.									
Priority 5 -	Response or information for the beat officer at any time with no holding time limit.									